



EXTRAORDINARY DELIVERED

THE PLAZA BUILDINGS

Bellevue, WA
Management Services

OPPORTUNITY

KBS hired Transwestern to address building modernizations, communication challenges between management and tenants and a variety of physical issues, including outdated exterior aesthetics and common areas.

SOLUTION

- Transformed the properties by updating common areas, repainting exteriors, installing new legacy signage and exterior LED lighting, renovating landscaping with native plants and trees, creating a tenant meeting space called The Library, modernizing elevators, and refurbishing the fitness center and conference rooms
- Improved tenant relations by implementing the Transwestern Experience

RESULTS

Transwestern's approach increased occupancy and rental rates, enriched tenant relations and tenant experience, improved tenant retention and reduced operating expenses.