

EXTRAORDINARY DELIVERED

801 S. FIGUEROA STREET

Los Angeles, CA
Management Services

OPPORTUNITY

Cornerstone acquired 801 S. Figueroa Street in 2014 and hired Transwestern to address maintenance issues, outdated common areas and tenant concerns.

SOLUTION

- Created a deferred maintenance list immediately and began addressing critical issues with building systems
- Completely updated common areas as well as exterior, interior and parking signage to reflect the building's Art Deco architecture
- Implemented the Transwestern Experience and installed an on-site management team to improve tenant relations

RESULTS

Transwestern's three-pronged approach to management improved key metrics in operations, appearance and tenant satisfaction. The management team reduced operating expenses and increased tenant satisfaction and curb appeal to visitors and potential tenants.

